Welcome to the

# Seagrove Highlands Owners



#### Vacasa Management Office

1333 Miracle Strip Parkway SE Fort Walton Beach, FL 32548

Contact Your Vacasa Management Team

Email: SeagroveHighlands@Vacasa.com

Christina Weber
Community Association Manager
Email: <a href="mailto:christina.weber@vacasa.com">christina.weber@vacasa.com</a>



#### **Enclosures**

- Owner Portal Instructions
- Accessing Association Documents
- Owner Info Form to Complete: This will assure we have the correct information on file, Please update the attached form and send back to Christina at christina.weber@vacasa.com

## **Important Information**

- Please contact your manager at <u>christina.weber@vacasa.com</u> to update your contact information and to set up your owner portal.
- 2. For after hours maintenance emergencies, please contact our emergency line.
- 3. Common Area Maintenance requests can be submitted online through your <u>AppFolio</u> owner portal or by calling the office.
- To view or download copies of your governing documents, please login to your <u>AppFolio owner portal</u> and select "documents" on the left hand side.
- 5. To update contact information and communication preferences, please go to your owner portal.
- 6. To make payments Online set up an account on the Association website at: www.seagrovehighlands.org/

### **Owner Portal Instructions**

Appfolio Owner Portal allows you access to view and make changes to:

- Contact Information
- Submit Common Area Maintenance Requests
- Submit Architectural Review Application
- Update Renter Information

# **Tips**

- Download the Appfolio Mobile App by searching "Online Portal by AppFolio" in your Mobile App Store. <u>Android, iPhone</u>
- Go to <u>vacasa.appfolio.com/connect</u> to create an account.

AppFolio currently serves 4 million clients, representing over 15 million dwellings, and was designed to provide community association homeowners and leadership with increased visibility into their association activities and accounts. We look forward to seeing your association benefit from features like:

- Dedicated board and homeowner portals providing access to important association documents
- Mobile-friendly access
- Ability to request maintenance for association property through your online portal (maintenance will be performed subject to Board of Directors review and approval)
- Robust reporting capabilities for association leadership

#### **Rental Management with Vacasa**

The Vacasa rental team would love to tell you our story of how our local team along with our powerhouse central booking machine can provide you with outstanding customer service along with maximizing your rental income. Contact us today! Gina Rutherford/Sales Executive <a href="mailto:gina.rutherford@vacasa.com">gina.rutherford@vacasa.com</a> or call at 850.851.9130

# **Owner Information Form**

	Unit Address: _				
	Owner(s) Name: _				
	_				
		PRIMARY CONTAC			
	(This is the co	e contact information used to convey official notifications and documents)			
Р	rimary Mailing Address:				
	City, State, ZIP:				
Primary Phone Number		:( ) Landline ( ) Mobile			
	Primary Email Address:				
SECONDARY CONTACT INFORMATION (This contact information is optional and may be used when primary contact is unreachable)					ntact is unreachable)
Secondary Phone Number:( ) L				Landline ( ) Mobile	
Secondary Email Address:					
Emergency Contact:					
This unit is a: Short Term Rental □ Long Term Rental □ Primary Residence □ □					
	(If your unit is a rental, kindly provide management company information)  Management Company Name & Contact Info:				
	PETS Breed:Name:				
	Breed:		Name:		
			VEHICLES		
Year:_	Make:	Model::		_Color:	License Plate:
Year:_	Make:	Model::		_Color:	License Plate:
CONS	ENT AND AUTHORIZA	TION FOR ELECTRO	NIC COMMU	NICATION	
_Yes,	I do hereby consent to	receive meeting notice	es, statements	s, and other co	ommunications via electronic mail.
	Ido/ Ido NOT,	want my email and/o	or telephone o	contact inforn	nation published in the owners
		•			· 
	ory: Owner dignature(e)				
			to Christian M	Johor@V/255	to com or mail to VCANA ATTN
riease	complete, sign, and reti	ırı ınıs iorm via email	to Christina.V	vener@vacas	a.com or mail to VCAM, ATTN:

Christina Weber, 396 Lakewood Drive, Santa Rosa Beach, FL 32459